

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

REDACTED – FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo@fairpoint.com
	Form Type	54.313 and 54.422

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
<300>	Unfulfilled service request (voice)	<div> <div></div> <div></div> </div>
<310>	Detail on attempts (voice)	<div> <div></div> <div>Name of Attached Document</div> </div>
<320>	Unfulfilled service request (broadband)	<div> <div></div> <div></div> </div>
<330>	Detail on attempts (broadband)	<div> <div></div> <div>Name of Attached Document</div> </div>

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules		FCC Form 481
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<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
125113NH510 .pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	125113NH610.pdf

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[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

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<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Voice_Broadband Service Rate Comparability.pdf

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.tariffs.net/fairpoint/tier.asp?cid+1644

“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">4</div>
<1222> Details on the number of minutes provided as part of the plan,	<div style="border: 1px solid black; width: 20px; height: 20px;"></div>
<1223> Additional charges for toll calls, and rates for each such plan.	<div style="border: 1px solid black; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">4</div>

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input type="text" value="Yes"/>	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input type="text" value="Yes"/>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input type="text" value="Yes"/>	
<2024A>	Round 2 Recipient of Incremental Support?	<input type="text" value="Yes"/>	<input type="text" value="125113NH2024.xlsm"/>
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	<input type="text" value="Yes"/>	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
			<input type="text" value="125113NH2025.xlsm"/>
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	<input type="text" value="Not Applicable"/>	

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

[REDACTED]

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

[REDACTED]

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

[REDACTED]

**(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form**

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)		FCC Form 481
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Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/21/2017
Printed name of Authorized Officer: Michael Skrivan	
Title or position of Authorized Officer: V.P. Regulatory	
Telephone number of Authorized Officer: 2075354150 ext.	
Study Area Code of Reporting Carrier: 125113	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

**(700) Price Offerings including Voice Rate Data
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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	ALSTEAD -B		FR	16.6				
NH	ALSTEAD -Lw Usg - NonB		MS	11.65				
NH	ALSTEAD -Lw Usg B		MS	7.14				
NH	ALSTEAD -Msrd- B		MS	9.13				
NH	ALSTEAD -Msrd- NonB		MS	13.54				
NH	ALSTEAD -NonB		FR	19.99				
NH	ASHLAND -B		FR	15.26				
NH	ASHLAND -Lw Usg - NonB		MS	11.65				
NH	ASHLAND -Lw Usg B		MS	7.14				
NH	ASHLAND -Msrd- B		MS	9.13				
NH	ASHLAND -Msrd- NonB		MS	13.54				
NH	ASHLAND -NonB		FR	18.99				
NH	ATKINSON -B		FR	18.07				
NH	ATKINSON -Lw Usg - NonB		MS	11.65				
NH	ATKINSON -Lw Usg B		MS	7.14				
NH	ATKINSON -Msrd- B		MS	9.13				
NH	ATKINSON -Msrd- NonB		MS	13.54				
NH	ATKINSON -NonB		FR	20.99				
NH	BARRINGTON -B		FR	16.6				
NH	BARRINGTON -Lw Usg - NonB		MS	11.65				
NH	BARRINGTON -Lw Usg B		MS	7.14				

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	BARRINGTON -Msrd- B		MS	9.13				
NH	BARRINGTON -Msrd- NonB		MS	13.54				
NH	BARRINGTON -NonB		FR	19.99				
NH	BARTLETT -B		FR	15.26				
NH	BARTLETT -Lw Usg - NonB		MS	11.65				
NH	BARTLETT -Lw Usg B		MS	7.14				
NH	BARTLETT -Msrd- B		MS	9.13				
NH	BARTLETT -Msrd- NonB		MS	13.54				
NH	BARTLETT -NonB		FR	18.99				
NH	BEDFORD -B		FR	18.07				
NH	BEDFORD -Lw Usg - NonB		MS	11.65				
NH	BEDFORD -Lw Usg B		MS	7.14				
NH	BEDFORD -Msrd- B		MS	9.13				
NH	BEDFORD -Msrd- NonB		MS	13.54				
NH	BEDFORD -NonB		FR	20.99				
NH	BELMONT -B		FR	16.6				
NH	BELMONT -Lw Usg - NonB		MS	11.65				
NH	BELMONT -Lw Usg B		MS	7.14				
NH	BELMONT -Msrd- B		MS	9.13				
NH	BELMONT -Msrd- NonB		MS	13.54				
NH	BELMONT -NonB		FR	19.99				

**(700) Price Offerings including Voice Rate Data
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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	BERLIN -B		FR	13.93				
NH	BERLIN -Lw Usg - NonB		MS	11.65				
NH	BERLIN -Lw Usg B		MS	7.14				
NH	BERLIN -Msrd- B		MS	9.13				
NH	BERLIN -Msrd- NonB		MS	13.54				
NH	BERLIN -NonB		FR	17.99				
NH	BETHLEHEM -B		FR	15.26				
NH	BETHLEHEM -Lw Usg - NonB		MS	11.65				
NH	BETHLEHEM -Lw Usg B		MS	7.140000000000				
NH	BETHLEHEM -Msrd- B		MS	9.13				
NH	BETHLEHEM -Msrd- NonB		MS	13.540000000000				
NH	BETHLEHEM -NonB		FR	18.99				
NH	BRISTOL -B		FR	16.6				
NH	BRISTOL -Lw Usg - NonB		MS	11.649999999999				
NH	BRISTOL -Lw Usg B		MS	7.140000000000				
NH	BRISTOL -Msrd- B		MS	9.13				
NH	BRISTOL -Msrd- NonB		MS	13.540000000000				
NH	BRISTOL -NonB		FR	19.99				
NH	CAMPTON -B		FR	15.26				
NH	CAMPTON -Lw Usg - NonB		MS	11.649999999999				
NH	CAMPTON -Lw Usg B		MS	7.140000000000				

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	CAMPTON -Msrd- B		MS	9.13				
NH	CAMPTON -Msrd- NonB		MS	13.540000000000				
NH	CAMPTON -NonB		FR	18.99				
NH	CANAAN -B		FR	15.26				
NH	CANAAN -Lw Usg - NonB		MS	11.649999999999				
NH	CANAAN -Lw Usg B		MS	7.140000000000				
NH	CANAAN -Msrd- B		MS	9.13				
NH	CANAAN -Msrd- NonB		MS	13.540000000000				
NH	CANAAN -NonB		FR	18.99				
NH	CANDIA -B		FR	18.07				
NH	CANDIA -Lw Usg - NonB		MS	11.649999999999				
NH	CANDIA -Lw Usg B		MS	7.140000000000				
NH	CANDIA -Msrd- B		MS	9.13				
NH	CANDIA -Msrd- NonB		MS	13.540000000000				
NH	CANDIA -NonB		FR	20.99				
NH	CANTERBURY -B		FR	16.6				
NH	CANTERBURY -Lw Usg - NonB		MS	11.649999999999				
NH	CANTERBURY -Lw Usg B		MS	7.140000000000				
NH	CANTERBURY -Msrd- B		MS	9.13				
NH	CANTERBURY -Msrd- NonB		MS	13.540000000000				
NH	CANTERBURY -NonB		FR	19.99				

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<701>	Residential Local Service Charge Effective Date	1/1/2017
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	CENTER HARBOR -B		FR	16.6				
NH	CENTER HARBOR -Lw Usg - N		MS	11.6499999999999				
NH	CENTER HARBOR -Lw Usg B		MS	7.1400000000000				
NH	CENTER HARBOR -Msrd- B		MS	9.13				
NH	CENTER HARBOR -Msrd- NonB		MS	13.5400000000000				
NH	CENTER HARBOR -NonB		FR	19.99				
NH	CENTER OSSIPEE -B		FR	15.26				
NH	CENTER OSSIPEE -Lw Usg -		MS	11.6499999999999				
NH	CENTER OSSIPEE -Lw Usg B		MS	7.1400000000000				
NH	CENTER OSSIPEE -Msrd- B		MS	9.13				
NH	CENTER OSSIPEE -Msrd- Non		MS	13.5400000000000				
NH	CENTER OSSIPEE -NonB		FR	18.99				
NH	CENTER SANDWICH -B		FR	16.6				
NH	CENTER SANDWICH -Lw Usg -		MS	11.6499999999999				
NH	CENTER SANDWICH -Lw Usg B		MS	7.1400000000000				
NH	CENTER SANDWICH -Msrd- B		MS	9.13				
NH	CENTER SANDWICH -Msrd- No		MS	13.5400000000000				
NH	CENTER SANDWICH -NonB		FR	19.99				
NH	CHARLESTOWN -B		FR	15.26				
NH	CHARLESTOWN -Lw Usg - Non		MS	11.6499999999999				
NH	CHARLESTOWN -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	CHARLESTOWN -Msrd- B		MS	9.13				
NH	CHARLESTOWN -Msrd- NonB		MS	13.540000000000				
NH	CHARLESTOWN -NonB		FR	18.99				
NH	CLAREMONT -B		FR	15.26				
NH	CLAREMONT -Lw Usg - NonB		MS	11.649999999999				
NH	CLAREMONT -Lw Usg B		MS	7.140000000000				
NH	CLAREMONT -Msrd- B		MS	9.13				
NH	CLAREMONT -Msrd- NonB		MS	13.540000000000				
NH	CLAREMONT -NonB		FR	18.99				
NH	COLEBROOK -B		FR	13.93				
NH	COLEBROOK -Lw Usg - NonB		MS	11.649999999999				
NH	COLEBROOK -Lw Usg B		MS	7.140000000000				
NH	COLEBROOK -Msrd- B		MS	9.13				
NH	COLEBROOK -Msrd- NonB		MS	13.540000000000				
NH	COLEBROOK -NonB		FR	17.99				
NH	CONCORD -B		FR	16.6				
NH	CONCORD -Lw Usg - NonB		MS	11.649999999999				
NH	CONCORD -Lw Usg B		MS	7.140000000000				
NH	CONCORD -Msrd- B		MS	9.13				
NH	CONCORD -Msrd- NonB		MS	13.540000000000				
NH	CONCORD -NonB		FR	19.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	CONWAY -B		FR	16.6				
NH	CONWAY -Lw Usg - NonB		MS	11.6499999999999				
NH	CONWAY -Lw Usg B		MS	7.1400000000000				
NH	CONWAY -Msrd- B		MS	9.13				
NH	CONWAY -Msrd- NonB		MS	13.5400000000000				
NH	CONWAY -NonB		FR	19.99				
NH	DANBURY -B		FR	15.26				
NH	DANBURY -Lw Usg - NonB		MS	11.6499999999999				
NH	DANBURY -Lw Usg B		MS	7.1400000000000				
NH	DANBURY -Msrd- B		MS	9.13				
NH	DANBURY -Msrd- NonB		MS	13.5400000000000				
NH	DANBURY -NonB		FR	18.99				
NH	DEERFIELD -B		FR	18.07				
NH	DEERFIELD -Lw Usg - NonB		MS	11.6499999999999				
NH	DEERFIELD -Lw Usg B		MS	7.1400000000000				
NH	DEERFIELD -Msrd- B		MS	9.13				
NH	DEERFIELD -Msrd- NonB		MS	13.5400000000000				
NH	DEERFIELD -NonB		FR	20.99				
NH	DERRY -B		FR	18.07				
NH	DERRY -Lw Usg - NonB		MS	11.6499999999999				
NH	DERRY -Lw Usg B		MS	7.1400000000000				

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	DERRY -Msrd- B		MS	9.13				
NH	DERRY -Msrd- NonB		MS	13.540000000000				
NH	DERRY -NonB		FR	20.99				
NH	DOVER -B		FR	18.07				
NH	DOVER -Lw Usg - NonB		MS	11.649999999999				
NH	DOVER -Lw Usg B		MS	7.140000000000				
NH	DOVER -Msrd- B		MS	9.13				
NH	DOVER -Msrd- NonB		MS	13.540000000000				
NH	DOVER -NonB		FR	20.99				
NH	DUBLIN -B		FR	16.6				
NH	DUBLIN -Lw Usg - NonB		MS	11.649999999999				
NH	DUBLIN -Lw Usg B		MS	7.140000000000				
NH	DUBLIN -Msrd- B		MS	9.13				
NH	DUBLIN -Msrd- NonB		MS	13.540000000000				
NH	DUBLIN -NonB		FR	19.99				
NH	DURHAM -B		FR	16.6				
NH	DURHAM -Lw Usg - NonB		MS	11.649999999999				
NH	DURHAM -Lw Usg B		MS	7.140000000000				
NH	DURHAM -Msrd- B		MS	9.13				
NH	DURHAM -Msrd- NonB		MS	13.540000000000				
NH	DURHAM -NonB		FR	19.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	ENFIELD -B		FR	16.6				
NH	ENFIELD -Lw Usg - NonB		MS	11.6499999999999				
NH	ENFIELD -Lw Usg B		MS	7.1400000000000				
NH	ENFIELD -Msrd- B		MS	9.13				
NH	ENFIELD -Msrd- NonB		MS	13.5400000000000				
NH	ENFIELD -NonB		FR	19.99				
NH	EPPING -B		FR	16.6				
NH	EPPING -Lw Usg - NonB		MS	11.6499999999999				
NH	EPPING -Lw Usg B		MS	7.1400000000000				
NH	EPPING -Msrd- B		MS	9.13				
NH	EPPING -Msrd- NonB		MS	13.5400000000000				
NH	EPPING -NonB		FR	19.99				
NH	EPSOM -B		FR	16.6				
NH	EPSOM -Lw Usg - NonB		MS	11.6499999999999				
NH	EPSOM -Lw Usg B		MS	7.1400000000000				
NH	EPSOM -Msrd- B		MS	9.13				
NH	EPSOM -Msrd- NonB		MS	13.5400000000000				
NH	EPSOM -NonB		FR	19.99				
NH	ERROL -B		FR	12.78				
NH	ERROL -Lw Usg - NonB		MS	11.6499999999999				
NH	ERROL -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	ERROL -Msrđ- B		MS	9.13				
NH	ERROL -Msrđ- NonB		MS	13.540000000000				
NH	ERROL -NonB		FR	16.99				
NH	EXETER -B		FR	18.07				
NH	EXETER -Lw Usg - NonB		MS	11.649999999999				
NH	EXETER -Lw Usg B		MS	7.140000000000				
NH	EXETER -Msrđ- B		MS	9.13				
NH	EXETER -Msrđ- NonB		MS	13.540000000000				
NH	EXETER -NonB		FR	20.99				
NH	FARMINGTON -B		FR	15.26				
NH	FARMINGTON -Lw Usg - NonB		MS	11.649999999999				
NH	FARMINGTON -Lw Usg B		MS	7.140000000000				
NH	FARMINGTON -Msrđ- B		MS	9.13				
NH	FARMINGTON -Msrđ- NonB		MS	13.540000000000				
NH	FARMINGTON -NonB		FR	18.99				
NH	FITZWILLIAM -B		FR	16.6				
NH	FITZWILLIAM -Lw Usg - Non		MS	11.649999999999				
NH	FITZWILLIAM -Lw Usg B		MS	7.140000000000				
NH	FITZWILLIAM -Msrđ- B		MS	9.13				
NH	FITZWILLIAM -Msrđ- NonB		MS	13.540000000000				
NH	FITZWILLIAM -NonB		FR	19.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	FRANCONIA -B		FR	15.26				
NH	FRANCONIA -Lw Usg - NonB		MS	11.6499999999999				
NH	FRANCONIA -Lw Usg B		MS	7.1400000000000				
NH	FRANCONIA -Msrd- B		MS	9.13				
NH	FRANCONIA -Msrd- NonB		MS	13.5400000000000				
NH	FRANCONIA -NonB		FR	18.99				
NH	FRANKLIN -B		FR	16.6				
NH	FRANKLIN -Lw Usg - NonB		MS	11.6499999999999				
NH	FRANKLIN -Lw Usg B		MS	7.1400000000000				
NH	FRANKLIN -Msrd- B		MS	9.13				
NH	FRANKLIN -Msrd- NonB		MS	13.5400000000000				
NH	FRANKLIN -NonB		FR	19.99				
NH	GLENDALE -B		FR	16.6				
NH	GLENDALE -Lw Usg - NonB		MS	11.6499999999999				
NH	GLENDALE -Lw Usg B		MS	7.1400000000000				
NH	GLENDALE -Msrd- B		MS	9.13				
NH	GLENDALE -Msrd- NonB		MS	13.5400000000000				
NH	GLENDALE -NonB		FR	19.99				
NH	GOFFSTOWN -B		FR	18.07				
NH	GOFFSTOWN -Lw Usg - NonB		MS	11.6499999999999				
NH	GOFFSTOWN -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	GOFFSTOWN -Msrđ- B		MS	9.13				
NH	GOFFSTOWN -Msrđ- NonB		MS	13.540000000000				
NH	GOFFSTOWN -NonB		FR	20.99				
NH	GORHAM -B		FR	15.26				
NH	GORHAM -Lw Usg - NonB		MS	11.649999999999				
NH	GORHAM -Lw Usg B		MS	7.140000000000				
NH	GORHAM -Msrđ- B		MS	9.13				
NH	GORHAM -Msrđ- NonB		MS	13.540000000000				
NH	GORHAM -NonB		FR	18.99				
NH	GREENFIELD -B		FR	15.26				
NH	GREENFIELD -Lw Usg - NonB		MS	11.649999999999				
NH	GREENFIELD -Lw Usg B		MS	7.140000000000				
NH	GREENFIELD -Msrđ- B		MS	9.13				
NH	GREENFIELD -Msrđ- NonB		MS	13.540000000000				
NH	GREENFIELD -NonB		FR	18.99				
NH	GREENVILLE -B		FR	16.6				
NH	GREENVILLE -Lw Usg - NonB		MS	11.649999999999				
NH	GREENVILLE -Lw Usg B		MS	7.140000000000				
NH	GREENVILLE -Msrđ- B		MS	9.13				
NH	GREENVILLE -Msrđ- NonB		MS	13.540000000000				
NH	GREENVILLE -NonB		FR	19.99				

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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	GROVETON -B		FR	13.93				
NH	GROVETON -Lw Usq - NonB		MS	11.6499999999999				
NH	GROVETON -Lw Usq B		MS	7.1400000000000				
NH	GROVETON -Msrd- B		MS	9.13				
NH	GROVETON -Msrd- NonB		MS	13.5400000000000				
NH	GROVETON -NonB		FR	17.99				
NH	HAMPSTEAD -B		FR	18.07				
NH	HAMPSTEAD -Lw Usq - NonB		MS	11.6499999999999				
NH	HAMPSTEAD -Lw Usq B		MS	7.1400000000000				
NH	HAMPSTEAD -Msrd- B		MS	9.13				
NH	HAMPSTEAD -Msrd- NonB		MS	13.5400000000000				
NH	HAMPSTEAD -NonB		FR	20.99				
NH	HAMPTON -B		FR	16.6				
NH	HAMPTON -Lw Usq - NonB		MS	11.6499999999999				
NH	HAMPTON -Lw Usq B		MS	7.1400000000000				
NH	HAMPTON -Msrd- B		MS	9.13				
NH	HAMPTON -Msrd- NonB		MS	13.5400000000000				
NH	HAMPTON -NonB		FR	19.99				
NH	HANCOCK -B		FR	15.26				
NH	HANCOCK -Lw Usq - NonB		MS	11.6499999999999				
NH	HANCOCK -Lw Usq B		MS	7.1400000000000				

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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	HANCOCK -Msrd- B		MS	9.13				
NH	HANCOCK -Msrd- NonB		MS	13.540000000000				
NH	HANCOCK -NonB		FR	18.99				
NH	HANOVER -B		FR	16.6				
NH	HANOVER -Lw Usg - NonB		MS	11.649999999999				
NH	HANOVER -Lw Usg B		MS	7.140000000000				
NH	HANOVER -Msrd- B		MS	9.13				
NH	HANOVER -Msrd- NonB		MS	13.540000000000				
NH	HANOVER -NonB		FR	19.99				
NH	HARRISVILLE -B		FR	16.6				
NH	HARRISVILLE -Lw Usg - Non		MS	11.649999999999				
NH	HARRISVILLE -Lw Usg B		MS	7.140000000000				
NH	HARRISVILLE -Msrd- B		MS	9.13				
NH	HARRISVILLE -Msrd- NonB		MS	13.540000000000				
NH	HARRISVILLE -NonB		FR	19.99				
NH	HINSDALE -B		FR	15.26				
NH	HINSDALE -Lw Usg - NonB		MS	11.649999999999				
NH	HINSDALE -Lw Usg B		MS	7.140000000000				
NH	HINSDALE -Msrd- B		MS	9.13				
NH	HINSDALE -Msrd- NonB		MS	13.540000000000				
NH	HINSDALE -NonB		FR	18.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	JACKSON -B		FR	15.26				
NH	JACKSON -Lw Usg - NonB		MS	11.6499999999999				
NH	JACKSON -Lw Usg B		MS	7.1400000000000				
NH	JACKSON -Msrd- B		MS	9.13				
NH	JACKSON -Msrd- NonB		MS	13.5400000000000				
NH	JACKSON -NonB		FR	18.99				
NH	JAFFREY -B		FR	15.26				
NH	JAFFREY -Lw Usg - NonB		MS	11.6499999999999				
NH	JAFFREY -Lw Usg B		MS	7.1400000000000				
NH	JAFFREY -Msrd- B		MS	9.13				
NH	JAFFREY -Msrd- NonB		MS	13.5400000000000				
NH	JAFFREY -NonB		FR	18.99				
NH	JEFFERSON -B		FR	13.93				
NH	JEFFERSON -Lw Usg - NonB		MS	11.6499999999999				
NH	JEFFERSON -Lw Usg B		MS	7.1400000000000				
NH	JEFFERSON -Msrd- B		MS	9.13				
NH	JEFFERSON -Msrd- NonB		MS	13.5400000000000				
NH	JEFFERSON -NonB		FR	17.99				
NH	KEENE -B		FR	16.6				
NH	KEENE -Lw Usg - NonB		MS	11.6499999999999				
NH	KEENE -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate			Mandatory Extended Area	
NH	KEENE -Msrd- B		MS	9.13				
NH	KEENE -Msrd- NonB		MS	13.540000000000				
NH	KEENE -NonB		FR	19.99				
NH	KINGSTON -B		FR	18.07				
NH	KINGSTON -Lw Usg - NonB		MS	11.649999999999				
NH	KINGSTON -Lw Usg B		MS	7.140000000000				
NH	KINGSTON -Msrd- B		MS	9.13				
NH	KINGSTON -Msrd- NonB		MS	13.540000000000				
NH	KINGSTON -NonB		FR	20.99				
NH	LACONIA -B		FR	16.6				
NH	LACONIA -Lw Usg - NonB		MS	11.649999999999				
NH	LACONIA -Lw Usg B		MS	7.140000000000				
NH	LACONIA -Msrd- B		MS	9.13				
NH	LACONIA -Msrd- NonB		MS	13.540000000000				
NH	LACONIA -NonB		FR	19.99				
NH	LANCASTER -B		FR	13.93				
NH	LANCASTER -Lw Usg - NonB		MS	11.649999999999				
NH	LANCASTER -Lw Usg B		MS	7.140000000000				
NH	LANCASTER -Msrd- B		MS	9.13				
NH	LANCASTER -Msrd- NonB		MS	13.540000000000				
NH	LANCASTER -NonB		FR	17.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	LEBANON -B		FR	16.6				
NH	LEBANON -Lw Usg - NonB		MS	11.6499999999999				
NH	LEBANON -Lw Usg B		MS	7.1400000000000				
NH	LEBANON -Msrd- B		MS	9.13				
NH	LEBANON -Msrd- NonB		MS	13.5400000000000				
NH	LEBANON -NonB		FR	19.99				
NH	LISBON -B		FR	13.93				
NH	LISBON -Lw Usg - NonB		MS	11.6499999999999				
NH	LISBON -Lw Usg B		MS	7.1400000000000				
NH	LISBON -Msrd- B		MS	9.13				
NH	LISBON -Msrd- NonB		MS	13.5400000000000				
NH	LISBON -NonB		FR	17.99				
NH	LITTLETON -B		FR	15.26				
NH	LITTLETON -Lw Usg - NonB		MS	11.6499999999999				
NH	LITTLETON -Lw Usg B		MS	7.1400000000000				
NH	LITTLETON -Msrd- B		MS	9.13				
NH	LITTLETON -Msrd- NonB		MS	13.5400000000000				
NH	LITTLETON -NonB		FR	18.99				
NH	LYME -B		FR	15.26				
NH	LYME -Lw Usg - NonB		MS	11.6499999999999				
NH	LYME -Lw Usg B		MS	7.1400000000000				

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	LYME -Msrd- B		MS	9.13				
NH	LYME -Msrd- NonB		MS	13.540000000000				
NH	LYME -NonB		FR	18.99				
NH	MADISON -B		FR	15.26				
NH	MADISON -Lw Usg - NonB		MS	11.649999999999				
NH	MADISON -Lw Usg B		MS	7.140000000000				
NH	MADISON -Msrd- B		MS	9.13				
NH	MADISON -Msrd- NonB		MS	13.540000000000				
NH	MADISON -NonB		FR	18.99				
NH	MANCHESTER -B		FR	18.07				
NH	MANCHESTER -Lw Usg - NonB		MS	11.649999999999				
NH	MANCHESTER -Lw Usg B		MS	7.140000000000				
NH	MANCHESTER -Msrd- B		MS	9.13				
NH	MANCHESTER -Msrd- NonB		MS	13.540000000000				
NH	MANCHESTER -NonB		FR	20.99				
NH	MARLBOROUGH -B		FR	15.26				
NH	MARLBOROUGH -Lw Usg - Non		MS	11.649999999999				
NH	MARLBOROUGH -Lw Usg B		MS	7.140000000000				
NH	MARLBOROUGH -Msrd- B		MS	9.13				
NH	MARLBOROUGH -Msrd- NonB		MS	13.540000000000				
NH	MARLBOROUGH -NonB		FR	18.99				

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	MARLOW -B		FR	16.6				
NH	MARLOW -Lw Usg - NonB		MS	11.6499999999999				
NH	MARLOW -Lw Usg B		MS	7.1400000000000				
NH	MARLOW -Msrd- B		MS	9.13				
NH	MARLOW -Msrd- NonB		MS	13.5400000000000				
NH	MARLOW -NonB		FR	19.99				
NH	MEREDITH -B		FR	16.6				
NH	MEREDITH -Lw Usg - NonB		MS	11.6499999999999				
NH	MEREDITH -Lw Usg B		MS	7.1400000000000				
NH	MEREDITH -Msrd- B		MS	9.13				
NH	MEREDITH -Msrd- NonB		MS	13.5400000000000				
NH	MEREDITH -NonB		FR	19.99				
NH	MERRIMACK -B		FR	18.07				
NH	MERRIMACK -Lw Usg - NonB		MS	11.6499999999999				
NH	MERRIMACK -Lw Usg B		MS	7.1400000000000				
NH	MERRIMACK -Msrd- B		MS	9.13				
NH	MERRIMACK -Msrd- NonB		MS	13.5400000000000				
NH	MERRIMACK -NonB		FR	20.99				
NH	MILAN -B		FR	13.93				
NH	MILAN -Lw Usg - NonB		MS	11.6499999999999				
NH	MILAN -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	MILAN -Msrd- B		MS	9.13				
NH	MILAN -Msrd- NonB		MS	13.540000000000				
NH	MILAN -NonB		FR	17.99				
NH	MILFORD -B		FR	18.07				
NH	MILFORD -Lw Usq - NonB		MS	11.649999999999				
NH	MILFORD -Lw Usq B		MS	7.140000000000				
NH	MILFORD -Msrd- B		MS	9.13				
NH	MILFORD -Msrd- NonB		MS	13.540000000000				
NH	MILFORD -NonB		FR	20.99				
NH	MILTON MILLS -B		FR	15.26				
NH	MILTON MILLS -Lw Usq - No		MS	11.649999999999				
NH	MILTON MILLS -Lw Usq B		MS	7.140000000000				
NH	MILTON MILLS -Msrd- B		MS	9.13				
NH	MILTON MILLS -Msrd- NonB		MS	13.540000000000				
NH	MILTON MILLS -NonB		FR	18.99				
NH	MILTON -B		FR	15.26				
NH	MILTON -Lw Usq - NonB		MS	11.649999999999				
NH	MILTON -Lw Usq B		MS	7.140000000000				
NH	MILTON -Msrd- B		MS	9.13				
NH	MILTON -Msrd- NonB		MS	13.540000000000				
NH	MILTON -NonB		FR	18.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	MOULTONBORO -B		FR	15.26				
NH	MOULTONBORO -Lw Usg - Non		MS	11.6499999999999				
NH	MOULTONBORO -Lw Usg B		MS	7.1400000000000				
NH	MOULTONBORO -Msrd- B		MS	9.13				
NH	MOULTONBORO -Msrd- NonB		MS	13.5400000000000				
NH	MOULTONBORO -NonB		FR	18.99				
NH	N. CONWAY -B		FR	15.26				
NH	N. CONWAY -Lw Usg - NonB		MS	11.6499999999999				
NH	N. CONWAY -Lw Usg B		MS	7.1400000000000				
NH	N. CONWAY -Msrd- B		MS	9.13				
NH	N. CONWAY -Msrd- NonB		MS	13.5400000000000				
NH	N. CONWAY -NonB		FR	18.99				
NH	N. HAVERHILL -B		FR	15.26				
NH	N. HAVERHILL -Lw Usg - No		MS	11.6499999999999				
NH	N. HAVERHILL -Lw Usg B		MS	7.1400000000000				
NH	N. HAVERHILL -Msrd- B		MS	9.13				
NH	N. HAVERHILL -Msrd- NonB		MS	13.5400000000000				
NH	N. HAVERHILL -NonB		FR	18.99				
NH	N. MONROE -B		FR	15.26				
NH	N. MONROE -Lw Usg - NonB		MS	11.6499999999999				
NH	N. MONROE -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	N. MONROE -Msd- B		MS	9.13				
NH	N. MONROE -Msd- NonB		MS	13.540000000000				
NH	N. MONROE -NonB		FR	18.99				
NH	N. STRATFORD -B		FR	13.93				
NH	N. STRATFORD -Lw Usg - No		MS	11.649999999999				
NH	N. STRATFORD -Lw Usg B		MS	7.140000000000				
NH	N. STRATFORD -Msd- B		MS	9.13				
NH	N. STRATFORD -Msd- NonB		MS	13.540000000000				
NH	N. STRATFORD -NonB		FR	17.99				
NH	N. WALPOLE -B		FR	13.93				
NH	N. WALPOLE -Lw Usg - Non		MS	11.649999999999				
NH	N. WALPOLE -Lw Usg B		MS	7.140000000000				
NH	N. WALPOLE -Msd- B		MS	9.13				
NH	N. WALPOLE -Msd- NonB		MS	13.540000000000				
NH	N. WALPOLE -NonB		FR	17.99				
NH	N. WOODSTOCK -B		FR	15.26				
NH	N. WOODSTOCK -Lw Usg - No		MS	11.649999999999				
NH	N. WOODSTOCK -Lw Usg B		MS	7.140000000000				
NH	N. WOODSTOCK -Msd- B		MS	9.13				
NH	N. WOODSTOCK -Msd- NonB		MS	13.540000000000				
NH	N. WOODSTOCK -NonB		FR	18.99				

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	NASHUA -B		FR	18.07				
NH	NASHUA -Lw Usg - NonB		MS	11.6499999999999				
NH	NASHUA -Lw Usg B		MS	7.1400000000000				
NH	NASHUA -Msrd- B		MS	9.13				
NH	NASHUA -Msrd- NonB		MS	13.5400000000000				
NH	NASHUA -NonB		FR	20.99				
NH	NEW BOSTON -B		FR	18.07				
NH	NEW BOSTON -Lw Usg - NonB		MS	11.6499999999999				
NH	NEW BOSTON -Lw Usg B		MS	7.1400000000000				
NH	NEW BOSTON -Msrd- B		MS	9.13				
NH	NEW BOSTON -Msrd- NonB		MS	13.5400000000000				
NH	NEW BOSTON -NonB		FR	20.99				
NH	NEW MARKET -B		FR	18.07				
NH	NEW MARKET -Lw Usg - NonB		MS	11.6499999999999				
NH	NEW MARKET -Lw Usg B		MS	7.1400000000000				
NH	NEW MARKET -Msrd- B		MS	9.13				
NH	NEW MARKET -Msrd- NonB		MS	13.5400000000000				
NH	NEW MARKET -NonB		FR	20.99				
NH	NEWPORT -B		FR	16.6				
NH	NEWPORT -Lw Usg - NonB		MS	11.6499999999999				
NH	NEWPORT -Lw Usg B		MS	7.1400000000000				

**(700) Price Offerings including Voice Rate Data
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FCC Form 481
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July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	NEWPORT -Msrd- B		MS	9.13				
NH	NEWPORT -Msrd- NonB		MS	13.540000000000				
NH	NEWPORT -NonB		FR	19.99				
NH	NORTHWOOD -B		FR	16.6				
NH	NORTHWOOD -Lw Usg - NonB		MS	11.649999999999				
NH	NORTHWOOD -Lw Usg B		MS	7.140000000000				
NH	NORTHWOOD -Msrd- B		MS	9.13				
NH	NORTHWOOD -Msrd- NonB		MS	13.540000000000				
NH	NORTHWOOD -NonB		FR	19.99				
NH	ORFORD -B		FR	13.93				
NH	ORFORD -Lw Usg - NonB		MS	11.649999999999				
NH	ORFORD -Lw Usg B		MS	7.140000000000				
NH	ORFORD -Msrd- B		MS	9.13				
NH	ORFORD -Msrd- NonB		MS	13.540000000000				
NH	ORFORD -NonB		FR	17.99				
NH	PELHAM -B		FR	18.07				
NH	PELHAM -Lw Usg - NonB		MS	11.649999999999				
NH	PELHAM -Lw Usg B		MS	7.140000000000				
NH	PELHAM -Msrd- B		MS	9.13				
NH	PELHAM -Msrd- NonB		MS	13.540000000000				
NH	PELHAM -NonB		FR	20.99				

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	PENACOOK -B		FR	16.6				
NH	PENACOOK -Lw Usg - NonB		MS	11.6499999999999				
NH	PENACOOK -Lw Usg B		MS	7.1400000000000				
NH	PENACOOK -Msrd- B		MS	9.13				
NH	PENACOOK -Msrd- NonB		MS	13.5400000000000				
NH	PENACOOK -NonB		FR	19.99				
NH	PETERBOROUGH -B		FR	15.26				
NH	PETERBOROUGH -Lw Usg - No		MS	11.6499999999999				
NH	PETERBOROUGH -Lw Usg B		MS	7.1400000000000				
NH	PETERBOROUGH -Msrd- B		MS	9.13				
NH	PETERBOROUGH -Msrd- NonB		MS	13.5400000000000				
NH	PETERBOROUGH -NonB		FR	18.99				
NH	PIERMONT -B		FR	13.93				
NH	PIERMONT -Lw Usg - NonB		MS	11.6499999999999				
NH	PIERMONT -Lw Usg B		MS	7.1400000000000				
NH	PIERMONT -Msrd- B		MS	9.13				
NH	PIERMONT -Msrd- NonB		MS	13.5400000000000				
NH	PIERMONT -NonB		FR	17.99				
NH	PIKE -B		FR	13.93				
NH	PIKE -Lw Usg - NonB		MS	11.6499999999999				
NH	PIKE -Lw Usg B		MS	7.1400000000000				

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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	PIKE -Msrd- B		MS	9.13				
NH	PIKE -Msrd- NonB		MS	13.540000000000				
NH	PIKE -NonB		FR	17.99				
NH	PITTSBURGH -B		FR	12.78				
NH	PITTSBURGH -Lw Usg - NonB		MS	11.649999999999				
NH	PITTSBURGH -Lw Usg B		MS	7.140000000000				
NH	PITTSBURGH -Msrd- B		MS	9.13				
NH	PITTSBURGH -Msrd- NonB		MS	13.540000000000				
NH	PITTSBURGH -NonB		FR	16.99				
NH	PITTSFIELD -B		FR	16.6				
NH	PITTSFIELD -Lw Usg - NonB		MS	11.649999999999				
NH	PITTSFIELD -Lw Usg B		MS	7.140000000000				
NH	PITTSFIELD -Msrd- B		MS	9.13				
NH	PITTSFIELD -Msrd- NonB		MS	13.540000000000				
NH	PITTSFIELD -NonB		FR	19.99				
NH	PLAINFIELD -B		FR	16.6				
NH	PLAINFIELD -Lw Usg - Non		MS	11.649999999999				
NH	PLAINFIELD -Lw Usg B		MS	7.140000000000				
NH	PLAINFIELD -Msrd- B		MS	9.13				
NH	PLAINFIELD -Msrd- NonB		MS	13.540000000000				
NH	PLAINFIELD -NonB		FR	19.99				

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<701>	Residential Local Service Charge Effective Date	1/1/2017
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	PLAISTOW -B		FR	18.07				
NH	PLAISTOW -Lw Usq - NonB		MS	11.6499999999999				
NH	PLAISTOW -Lw Usq B		MS	7.1400000000000				
NH	PLAISTOW -Msrd- B		MS	9.13				
NH	PLAISTOW -Msrd- NonB		MS	13.5400000000000				
NH	PLAISTOW -NonB		FR	20.99				
NH	PLYMOUTH -B		FR	15.26				
NH	PLYMOUTH -Lw Usq - NonB		MS	11.6499999999999				
NH	PLYMOUTH -Lw Usq B		MS	7.1400000000000				
NH	PLYMOUTH -Msrd- B		MS	9.13				
NH	PLYMOUTH -Msrd- NonB		MS	13.5400000000000				
NH	PLYMOUTH -NonB		FR	18.99				
NH	PORTSMOUTH -B		FR	18.07				
NH	PORTSMOUTH -Lw Usq - NonB		MS	11.6499999999999				
NH	PORTSMOUTH -Lw Usq B		MS	7.1400000000000				
NH	PORTSMOUTH -Msrd- B		MS	9.13				
NH	PORTSMOUTH -Msrd- NonB		MS	13.5400000000000				
NH	PORTSMOUTH -NonB		FR	20.99				
NH	RAYMOND -B		FR	16.6				
NH	RAYMOND -Lw Usq - NonB		MS	11.6499999999999				
NH	RAYMOND -Lw Usq B		MS	7.1400000000000				

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	RAYMOND -Msrd- B		MS	9.13				
NH	RAYMOND -Msrd- NonB		MS	13.540000000000				
NH	RAYMOND -NonB		FR	19.99				
NH	RINDGE -B		FR	15.26				
NH	RINDGE -Lw Usg - NonB		MS	11.649999999999				
NH	RINDGE -Lw Usg B		MS	7.140000000000				
NH	RINDGE -Msrd- B		MS	9.13				
NH	RINDGE -Msrd- NonB		MS	13.540000000000				
NH	RINDGE -NonB		FR	18.99				
NH	ROCHESTER -B		FR	16.6				
NH	ROCHESTER -Lw Usg - NonB		MS	11.649999999999				
NH	ROCHESTER -Lw Usg B		MS	7.140000000000				
NH	ROCHESTER -Msrd- B		MS	9.13				
NH	ROCHESTER -Msrd- NonB		MS	13.540000000000				
NH	ROCHESTER -NonB		FR	19.99				
NH	RUMNEY -B		FR	15.26				
NH	RUMNEY -Lw Usg - NonB		MS	11.649999999999				
NH	RUMNEY -Lw Usg B		MS	7.140000000000				
NH	RUMNEY -Msrd- B		MS	9.13				
NH	RUMNEY -Msrd- NonB		MS	13.540000000000				
NH	RUMNEY -NonB		FR	18.99				

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	RYE BEACH -B		FR	16.6				
NH	RYE BEACH -Lw Usg - NonB		MS	11.6499999999999				
NH	RYE BEACH -Lw Usg B		MS	7.1400000000000				
NH	RYE BEACH -Msrd- B		MS	9.13				
NH	RYE BEACH -Msrd- NonB		MS	13.5400000000000				
NH	RYE BEACH -NonB		FR	19.99				
NH	SALEM -B		FR	18.07				
NH	SALEM -Lw Usg - NonB		MS	11.6499999999999				
NH	SALEM -Lw Usg B		MS	7.1400000000000				
NH	SALEM -Msrd- B		MS	9.13				
NH	SALEM -Msrd- NonB		MS	13.5400000000000				
NH	SALEM -NonB		FR	20.99				
NH	SANBORNVILLE -B		FR	15.26				
NH	SANBORNVILLE -Lw Usg - No		MS	11.6499999999999				
NH	SANBORNVILLE -Lw Usg B		MS	7.1400000000000				
NH	SANBORNVILLE -Msrd- B		MS	9.13				
NH	SANBORNVILLE -Msrd- NonB		MS	13.5400000000000				
NH	SANBORNVILLE -NonB		FR	18.99				
NH	SEABROOK -B		FR	16.6				
NH	SEABROOK -Lw Usg - NonB		MS	11.6499999999999				
NH	SEABROOK -Lw Usg B		MS	7.1400000000000				

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<701>	Residential Local Service Charge Effective Date	1/1/2017
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	SEABROOK -Msrd- B		MS	9.13				
NH	SEABROOK -Msrd- NonB		MS	13.540000000000				
NH	SEABROOK -NonB		FR	19.99				
NH	SOMERSWORTH -B		FR	16.6				
NH	SOMERSWORTH -Lw Usg - Non		MS	11.649999999999				
NH	SOMERSWORTH -Lw Usg B		MS	7.140000000000				
NH	SOMERSWORTH -Msrd- B		MS	9.13				
NH	SOMERSWORTH -Msrd- NonB		MS	13.540000000000				
NH	SOMERSWORTH -NonB		FR	19.99				
NH	SPOFFORD -B		FR	16.6				
NH	SPOFFORD -Lw Usg - NonB		MS	11.649999999999				
NH	SPOFFORD -Lw Usg B		MS	7.140000000000				
NH	SPOFFORD -Msrd- B		MS	9.13				
NH	SPOFFORD -Msrd- NonB		MS	13.540000000000				
NH	SPOFFORD -NonB		FR	19.99				
NH	SULLIVAN -B		FR	15.26				
NH	SULLIVAN -Lw Usg - NonB		MS	11.649999999999				
NH	SULLIVAN -Lw Usg B		MS	7.140000000000				
NH	SULLIVAN -Msrd- B		MS	9.13				
NH	SULLIVAN -Msrd- NonB		MS	13.540000000000				
NH	SULLIVAN -NonB		FR	18.99				

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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	SUNAPEE -B		FR	15.26				
NH	SUNAPEE -Lw Usg - NonB		MS	11.6499999999999				
NH	SUNAPEE -Lw Usg B		MS	7.1400000000000				
NH	SUNAPEE -Msrd- B		MS	9.13				
NH	SUNAPEE -Msrd- NonB		MS	13.5400000000000				
NH	SUNAPEE -NonB		FR	18.99				
NH	SUNCOOK -B		FR	18.07				
NH	SUNCOOK -Lw Usg - NonB		MS	11.6499999999999				
NH	SUNCOOK -Lw Usg B		MS	7.1400000000000				
NH	SUNCOOK -Msrd- B		MS	9.13				
NH	SUNCOOK -Msrd- NonB		MS	13.5400000000000				
NH	SUNCOOK -NonB		FR	20.99				
NH	TAMWORTH -B		FR	15.26				
NH	TAMWORTH -Lw Usg - NonB		MS	11.6499999999999				
NH	TAMWORTH -Lw Usg B		MS	7.1400000000000				
NH	TAMWORTH -Msrd- B		MS	9.13				
NH	TAMWORTH -Msrd- NonB		MS	13.5400000000000				
NH	TAMWORTH -NonB		FR	18.99				
NH	TILTON -B		FR	16.6				
NH	TILTON -Lw Usg - NonB		MS	11.6499999999999				
NH	TILTON -Lw Usg B		MS	7.1400000000000				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	TILTON -Msrd- B		MS	9.13				
NH	TILTON -Msrd- NonB		MS	13.540000000000				
NH	TILTON -NonB		FR	19.99				
NH	TROY -B		FR	16.6				
NH	TROY -Lw Usg - NonB		MS	11.649999999999				
NH	TROY -Lw Usg B		MS	7.140000000000				
NH	TROY -Msrd- B		MS	9.13				
NH	TROY -Msrd- NonB		MS	13.540000000000				
NH	TROY -NonB		FR	19.99				
NH	TWIN MOUNTAIN -B		FR	15.26				
NH	TWIN MOUNTAIN -Lw Usg - N		MS	11.649999999999				
NH	TWIN MOUNTAIN -Lw Usg B		MS	7.140000000000				
NH	TWIN MOUNTAIN -Msrd- B		MS	9.13				
NH	TWIN MOUNTAIN -Msrd- NonB		MS	13.540000000000				
NH	TWIN MOUNTAIN -NonB		FR	18.99				
NH	W. CHESTERFIELD -B		FR	16.6				
NH	W. CHESTERFIELD -Lw Usg		MS	11.649999999999				
NH	W. CHESTERFIELD -Lw Usg		MS	7.140000000000				
NH	W. CHESTERFIELD -Msrd- B		MS	9.13				
NH	W. CHESTERFIELD -Msrd- N		MS	13.540000000000				
NH	W. CHESTERFIELD -NonB		FR	19.99				

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	W. LEBANON -B		FR	16.6				
NH	W. LEBANON -Lw Us - Non		MS	11.6499999999999				
NH	W. LEBANON -Lw Us - B		MS	7.1400000000000				
NH	W. LEBANON -Msrd- B		MS	9.13				
NH	W. LEBANON -Msrd- NonB		MS	13.5400000000000				
NH	W. LEBANON -NonB		FR	19.99				
NH	W. Lebanon / Nashua-B		FR	16.6				
NH	W. Lebanon / Nashua-Lw Us		MS	11.6499999999999				
NH	W. Lebanon / Nashua-Lw Us		MS	7.1400000000000				
NH	W. Lebanon / Nashua-Msrd-		MS	9.13				
NH	W. Lebanon / Nashua-Msrd		MS	13.5400000000000				
NH	W. Lebanon / Nashua-NonB		FR	19.99				
NH	W. STEWARTSTOWN -B		FR	12.78				
NH	W. STEWARTSTOWN -Lw Us -		MS	11.6499999999999				
NH	W. STEWARTSTOWN -Lw Us - B		MS	7.1400000000000				
NH	W. STEWARTSTOWN -Msrd- B		MS	9.13				
NH	W. STEWARTSTOWN -Msrd- No		MS	13.5400000000000				
NH	W. STEWARTSTOWN -NonB		FR	16.99				
NH	WALPOLE -B		FR	15.26				
NH	WALPOLE -Lw Us - NonB		MS	11.6499999999999				
NH	WALPOLE -Lw Us - B		MS	7.1400000000000				

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	WALPOLE -Msrd- B		MS	9.13				
NH	WALPOLE -Msrd- NonB		MS	13.540000000000				
NH	WALPOLE -NonB		FR	18.99				
NH	WARREN -B		FR	15.26				
NH	WARREN -Lw Usg - NonB		MS	11.649999999999				
NH	WARREN -Lw Usg B		MS	7.140000000000				
NH	WARREN -Msrd- B		MS	9.13				
NH	WARREN -Msrd- NonB		MS	13.540000000000				
NH	WARREN -NonB		FR	18.99				
NH	WATERVILLE VALLEY -B		FR	15.26				
NH	WATERVILLE VALLEY -Lw Usg		MS	11.649999999999				
NH	WATERVILLE VALLEY -Lw Usg		MS	7.140000000000				
NH	WATERVILLE VALLEY -Msrd-		MS	9.13				
NH	WATERVILLE VALLEY -Msrd-		MS	13.540000000000				
NH	WATERVILLE VALLEY -NonB		FR	18.99				
NH	WEIRS -B		FR	16.6				
NH	WEIRS -Lw Usg - NonB		MS	11.649999999999				
NH	WEIRS -Lw Usg B		MS	7.140000000000				
NH	WEIRS -Msrd- B		MS	9.13				
NH	WEIRS -Msrd- NonB		MS	13.540000000000				
NH	WEIRS -NonB		FR	19.99				

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NH	WESTMORELAND -B		FR	16.6				
NH	WESTMORELAND -Lw Usg - Non		MS	11.6499999999999				
NH	WESTMORELAND -Lw Usg B		MS	7.1400000000000				
NH	WESTMORELAND -Msrd- B		MS	9.13				
NH	WESTMORELAND -Msrd- NonB		MS	13.5400000000000				
NH	WESTMORELAND -NonB		FR	19.99				
NH	WHITEFIELD -B		FR	15.26				
NH	WHITEFIELD -Lw Usg - NonB		MS	11.6499999999999				
NH	WHITEFIELD -Lw Usg B		MS	7.1400000000000				
NH	WHITEFIELD -Msrd- B		MS	9.13				
NH	WHITEFIELD -Msrd- NonB		MS	13.5400000000000				
NH	WHITEFIELD -NonB		FR	18.99				
NH	WINCHESTER -B		FR	16.6				
NH	WINCHESTER -Lw Usg - NonB		MS	11.6499999999999				
NH	WINCHESTER -Lw Usg B		MS	7.1400000000000				
NH	WINCHESTER -Msrd- B		MS	9.13				
NH	WINCHESTER -Msrd- NonB		MS	13.5400000000000				
NH	WINCHESTER -NonB		FR	19.99				
NH	WOLFEBORO -B		FR	16.6				
NH	WOLFEBORO -Lw Usg - NonB		MS	11.6499999999999				
NH	WOLFEBORO -Lw Usg B		MS	7.1400000000000				

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	125113
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<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
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<020>	Program Year	2018
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
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<035> Contact Telephone Number - Number of person identified in data line <030> 2075354126 ext.

<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
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<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
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[illegible]

(710) Broadband Price Offerings
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
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[illegible]

(710) Broadband Price Offerings
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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[illegible]

(710) Broadband Price Offerings
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	125113
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<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
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<020>	Program Year	2018
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
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[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	125113
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<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
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<020>	Program Year	2018
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
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<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
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[illegible]

(710) Broadband Price Offerings
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

[illegible]

(800) Operating Companies

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Northern New England Telephone Co LLC
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Northern New England Telephone Co LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Bentleyville Communications Corporation	170145	dba FairPoint Communications Inc.
	Berkshire Cable Corp.		dba FairPoint Long Distance
	Berkshire Cellular, Inc.		
	Berkshire New York Access, Inc.		
	Berkshire Telephone Corporation	150073	dba FairPoint Communications Inc.
	Big Sandy Telecom, Inc.	462192	dba FairPoint Communications Inc.
	Bluestem Telephone Company	411835	dba FairPoint Communications Inc.
	Chautauqua & Erie Communications, Ltd		
	Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
	Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications Inc.
	China Telephone Company	100004	dba FairPoint Communications Inc.
	Chouteau Telephone Company	431981	dba FairPoint Communications Inc.
	Columbine Telecom Company	462204	dba FairPoint Communications Inc.
	Columbus Grove Telephone Co.	300604	dba FairPoint Communications Inc.
	COM Networks, Inc.		
	Comerco, Inc.		dba FairPoint Long Distance
	Community Service Telephone Co	100015	dba FairPoint Communications Inc.
	C-R Communications, Inc.		
	C-R Long Distance, Inc.		dba FairPoint Long Distance
	C-R Telephone Company	341009	dba FairPoint Communications Inc.
	El Paso Long Distance Company		dba FairPoint Long Distance
	El Paso Telephone Company	341004	dba FairPoint Communications Inc.
	Ellensburg Telephone Company	522412	dba FairPoint Communications Inc.

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	125113
<015> Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035> Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810> Reporting Carrier	Northern New England Telephone Co LLC
<811> Holding Company	FairPoint Communications, Inc.
<812> Operating Company	Northern New England Telephone Co LLC

<813> <a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Elltel Long Distance Corp.		dba FairPoint Long Distance
Enhanced Communications of Northern New England Inc.		
ExOp of Missouri Inc.		
FairPoint Broadband, Inc.		
FairPoint Business Services LLC		
FairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications Inc.
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
FairPoint Vermont, Inc. (TG)	143331	dba FairPoint Communications Inc.
Germantown Independent Telephone Company	300618	dba FairPoint Communications Inc.
Germantown Long Distance Company		dba FairPoint Long Distance
GTC, Inc.	210291	(Floral) dba FairPoint Communications Inc.
GTC, Inc.	210329	(Perry) dba FairPoint Communications Inc.
Maine Telephone Company, INC	100025	dba FairPoint Communications Inc.
Marianna Scenery Hill Telephone Company	170185	dba FairPoint Communications Inc.
Marianna Tel., Inc.		
MJD Services Corp.		
MJD Ventures, Inc.		
Northern New England Telephone Operations LLC (NNE)	125113	dba FairPoint Communications Inc.
Northern New England Telephone Operations LLC (NNE)	105111	dba FairPoint Communications Inc.
Northland Telephone Company of Maine, Inc.	103313	dba FairPoint Communications Inc.
Odin Telephone Exchange, Inc	341065	dba FairPoint Communications Inc.
Orwell Communications, Inc.		dba FairPoint Long Distance

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	125113
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
<810>	Reporting Carrier	Northern New England Telephone Co LLC
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Northern New England Telephone Co LLC

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Orwell Telephone Company	300649	dba FairPoint Communications Inc.
Peoples Mutual Long Distance		
Peoples Mutual Telephone Co	190244	dba FairPoint Communications Inc.
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications Inc.
ST Enterprises, Ltd.		
ST Long Distance, Inc.		dba FairPoint Long Distance (Kansas, Colorado, Oklahoma)
St. Joe Communications, Inc.	210339	dba FairPoint Communications Inc.
Standish Telephone Company, INC	100025	dba FairPoint Communications Inc.
Sunflower Telephone Co	461835	dba FairPoint Communications Inc.
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150084	dba FairPoint Communications Inc.
Telephone Operating Company of Vermont LLC (NNE)	145115	dba FairPoint Communications Inc.
UI Long Distance, Inc.		dba FairPoint Long Distance
Utilities, Inc.		dba FairPoint Communications Inc.
YCOM Networks, Inc.	522453	dba FairPoint Communications Inc.

Northern New England Telephone Co, LLC
New Hampshire
125113

[REDACTED]

Unfulfilled Requests Broadband
Pursuant to 47 C.F.R. 54.313 (a)(3)
Data Collection Form 481 Line 330

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

[illegible]

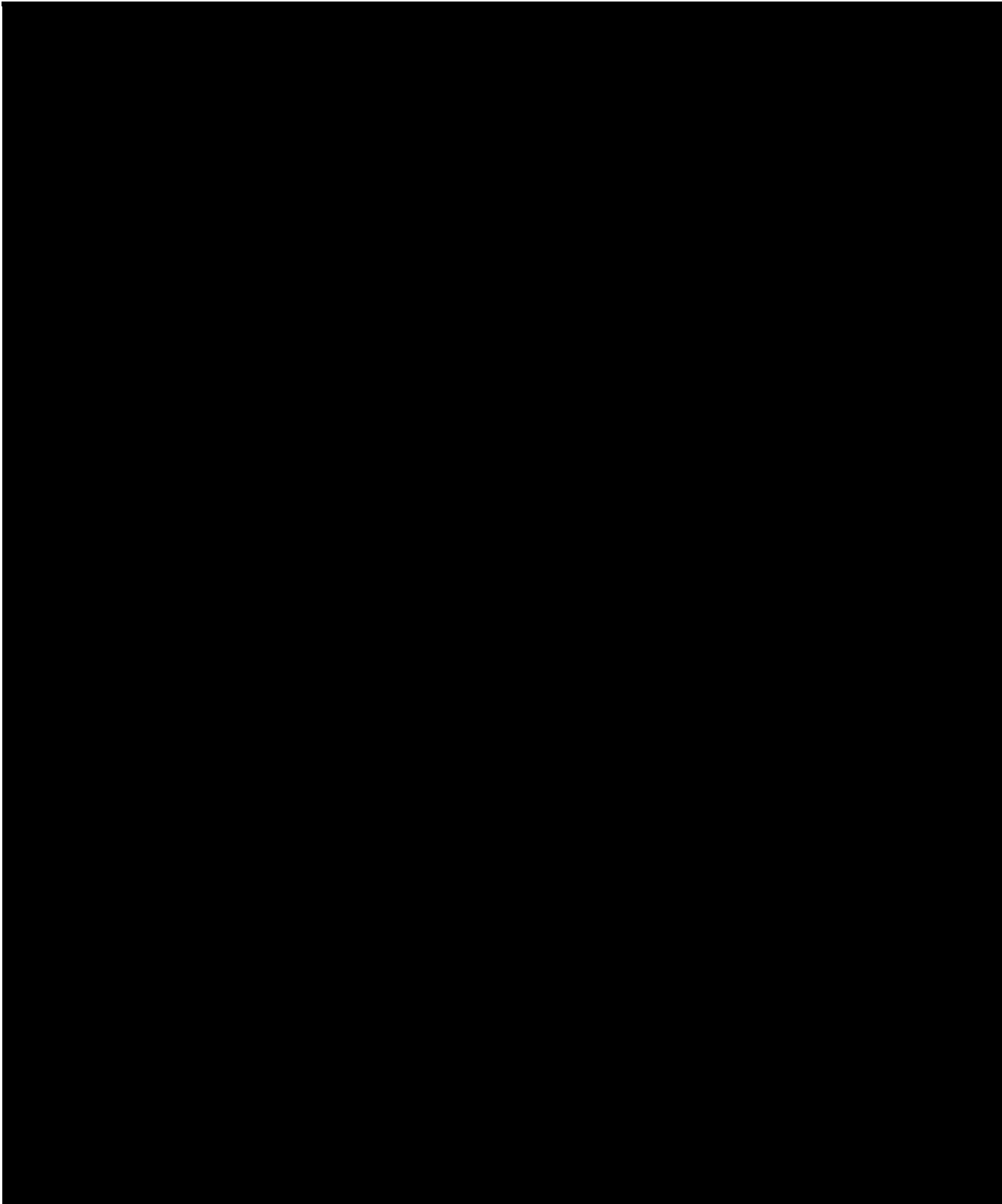
Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>
			

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>
			

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

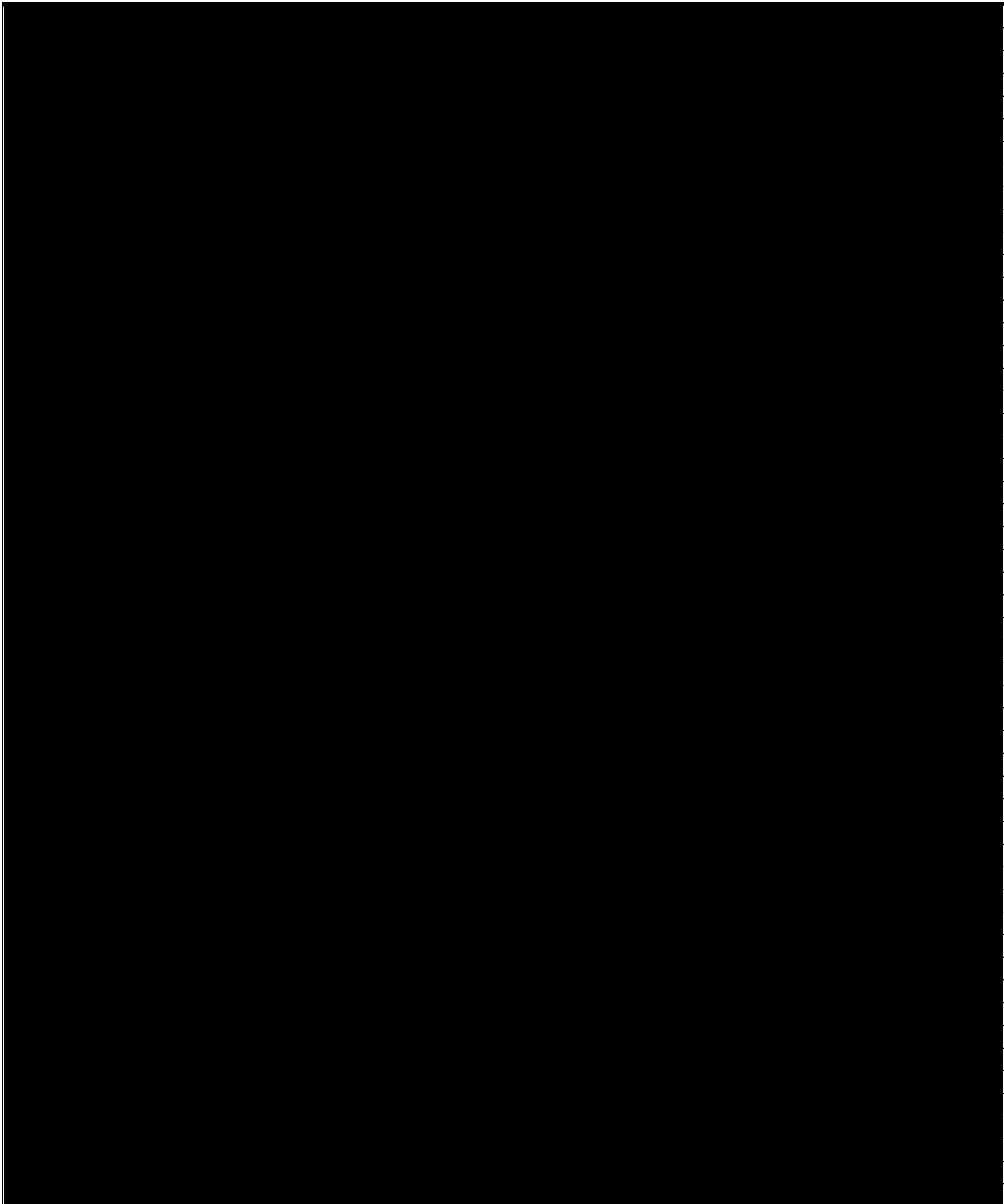
Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

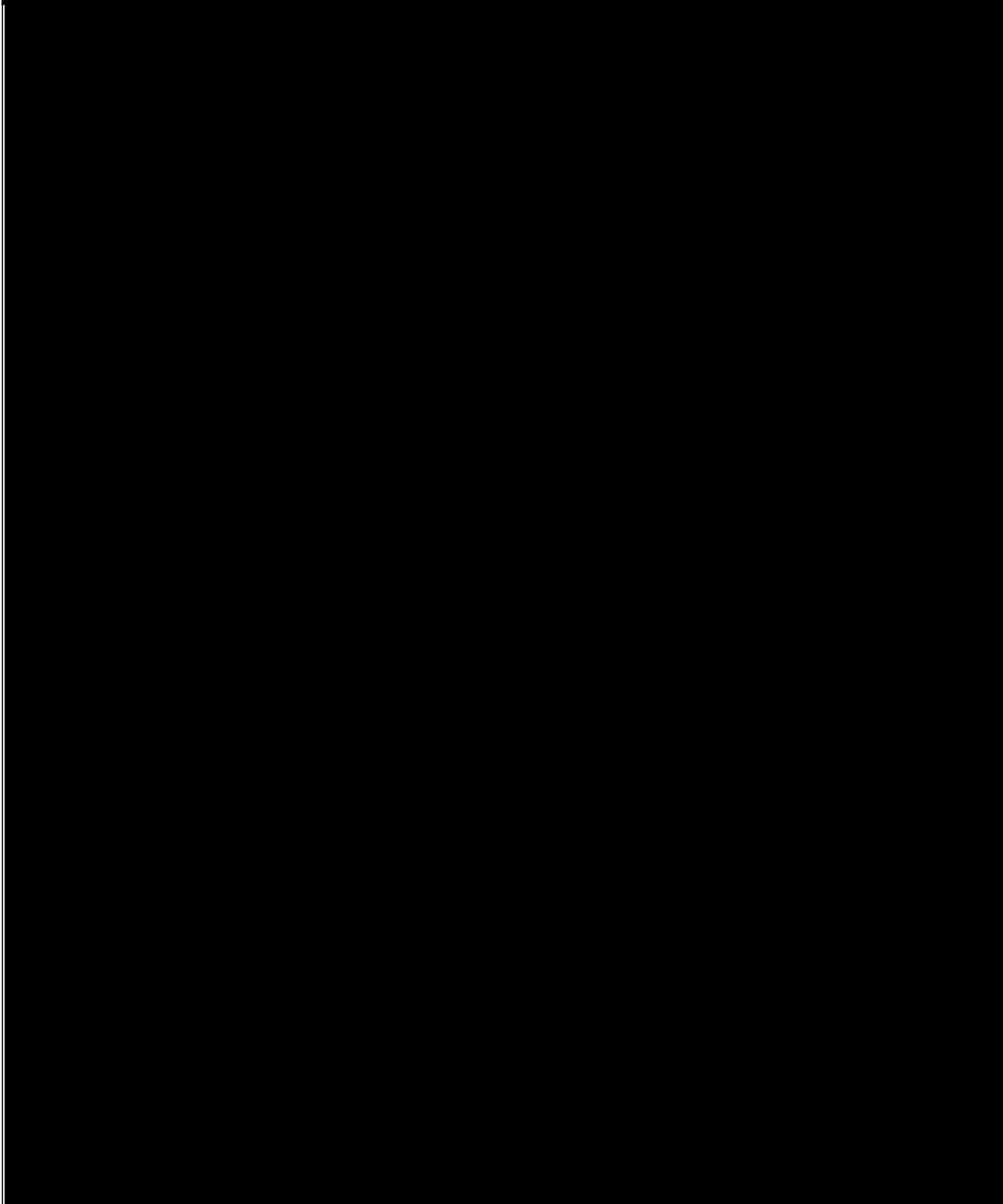
Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
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Contact Email Address	bgalardo@fairpoint.com

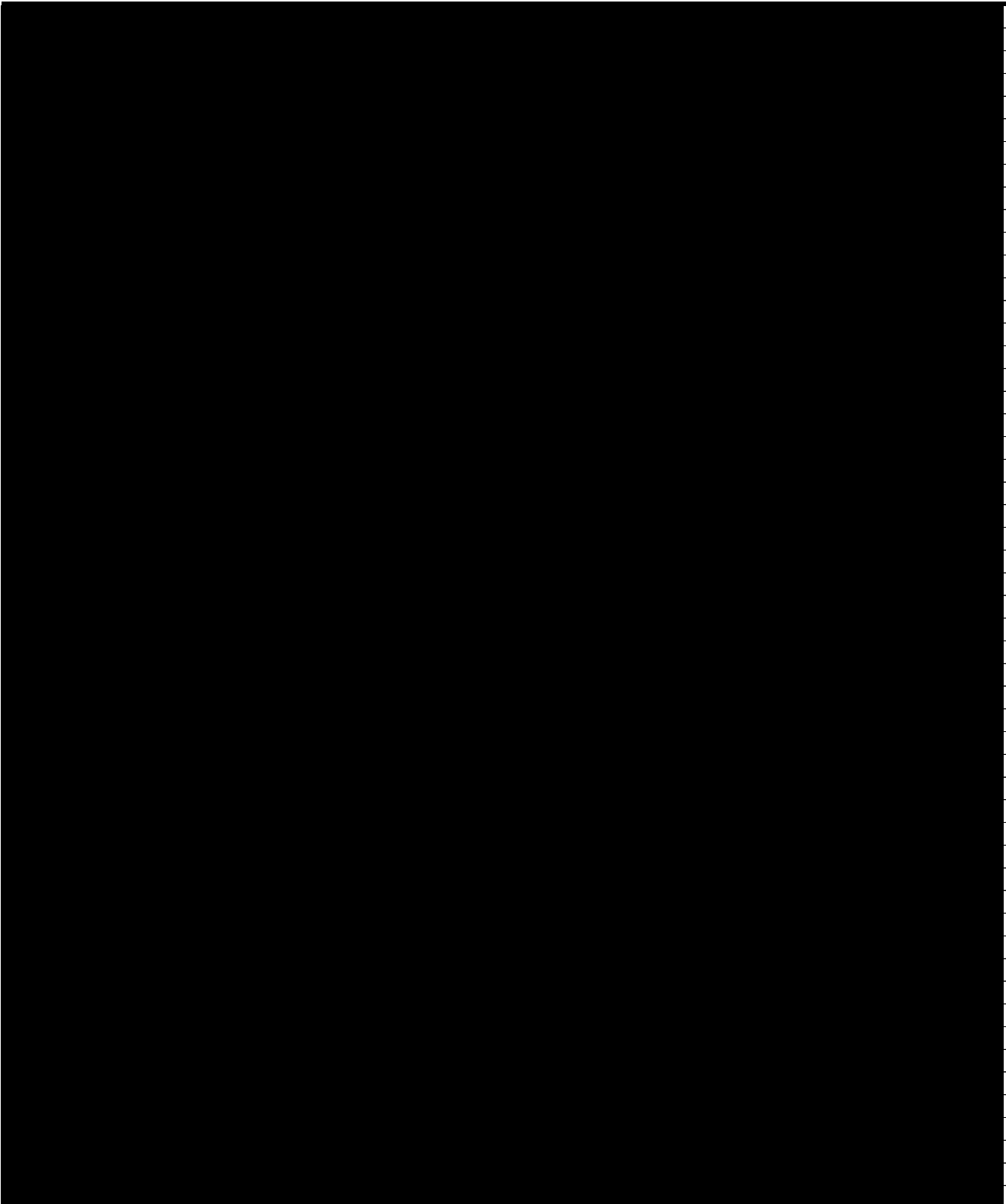
<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>
			

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>
			

[illegible]

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
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Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>
			

14

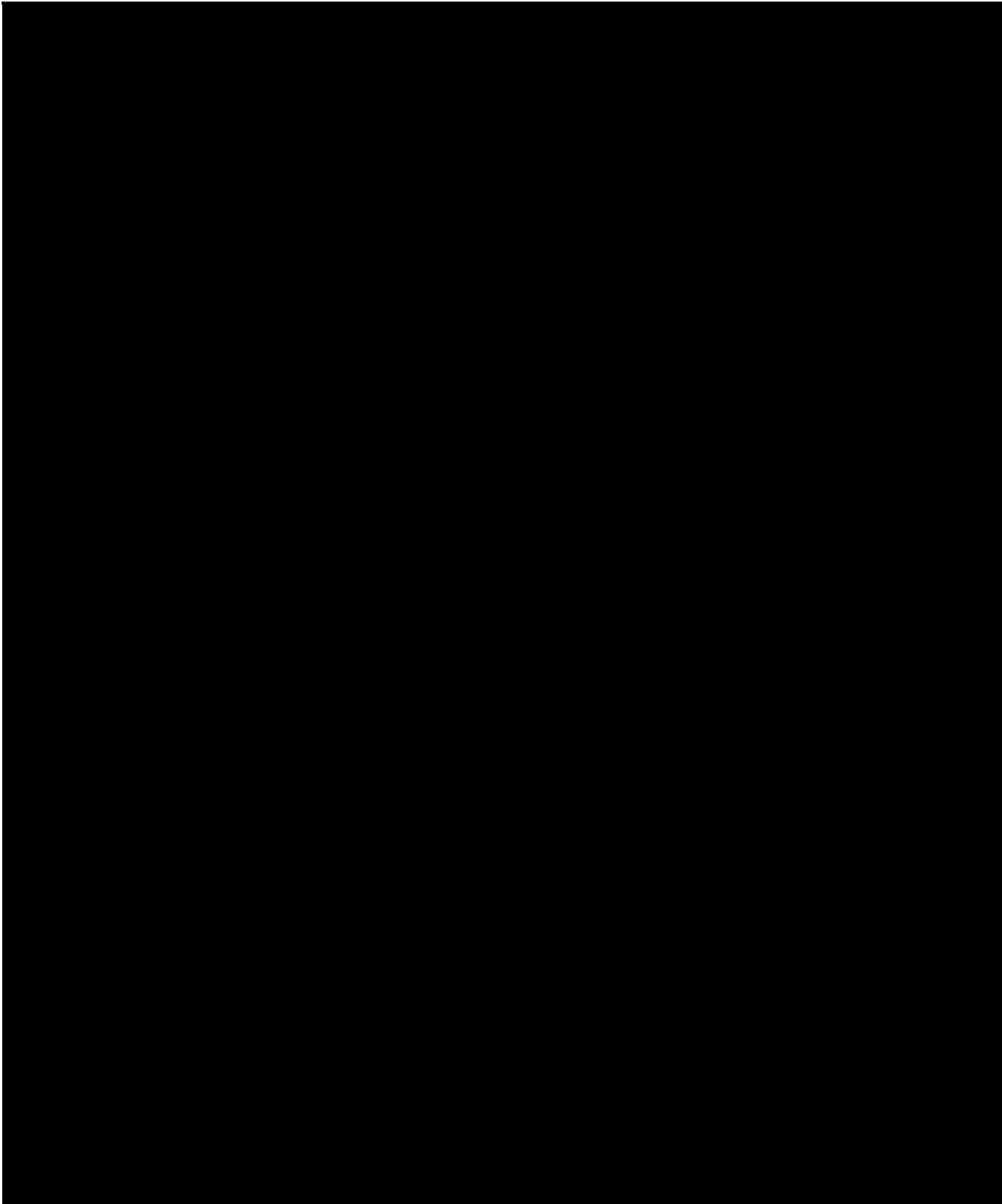
Study Area Code	125113
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[illegible]

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[illegible]

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<u>Exchange</u>	<u>Request Date</u>	<u>Business/ Consumer</u>	<u>Reason Request Unfulfilled</u>

19

Study Area Code	125113
Study Area Name	Northern New England Telephone Operating Co.-New Hampshire
Program Year	2018
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

[illegible]

**Northern New England Telephone Operations LLC New Hampshire
125113**

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Northern New England Telephone Operations LLC, hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions may include, but are not limited to, the following: (1) maintaining a publicly-accessible website which discloses rates, terms and conditions of service to customers in accordance with New Hampshire requirements; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."³

Northern New England Telephone Operations, d/b/a/FairPoint Communications does not have any service quality reporting requirements with the New Hampshire Public Utilities Commission. The telecommunications industry was largely de-regulated on retail services in 2012, and for providers electing to file their entity as an Excepted Local Exchange Carrier (ELEC), the service quality metrics, amongst other requirements were eliminated.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. the complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").

² *Id.* at para. 28.



FairPoint Communications
 1 Davis Farm Road
 Portland, ME 04103

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan ("BCP") is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- Customer Interfacing – It is recognized that a "business impact" only occurs when an external-interfacing element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity – Without critical infrastructure systems, the ability for all other FairPoint business operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff and equipment, service utilities, telecommunications and data network, IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- Information Technology ("IT")
- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center ("NOC")
- Enhanced 9-1-1 ("E-911")
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



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BCP Components

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

Operational Preparedness for Expected Events

Weather events such as snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, FairPoint takes steps to mitigate a storm's impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration ("NOAA")
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to deliver additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

Event / Crisis Communication Plan

Communications is a key element to respond and recover business operations. Event / Crisis Communications are facilitated by FairPoint's Risk Management Team who assume the role of incident command from the onset of the event until normal operations are resumed.

FairPoint uses a dual level communication strategy as part of the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery. For 2014, FairPoint has partnered with SunGard and will be deploying a hosted event communication platform in order to increase our speed and reach of communications during an event.

Redundancy Mapping

The process of redundancy mapping reviews operations within the FairPoint organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of FairPoint's Northern New England footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, FairPoint is able to identify single points of failure and develop alternative work processes.

Department Recovery Plans

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24-hour to 72-hour response plan. This methodology



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focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan

Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FCC FORM 481

Line 1010 – Voice Service Rate Comparability

Line 1030 – Broadband Service Rate Comparability

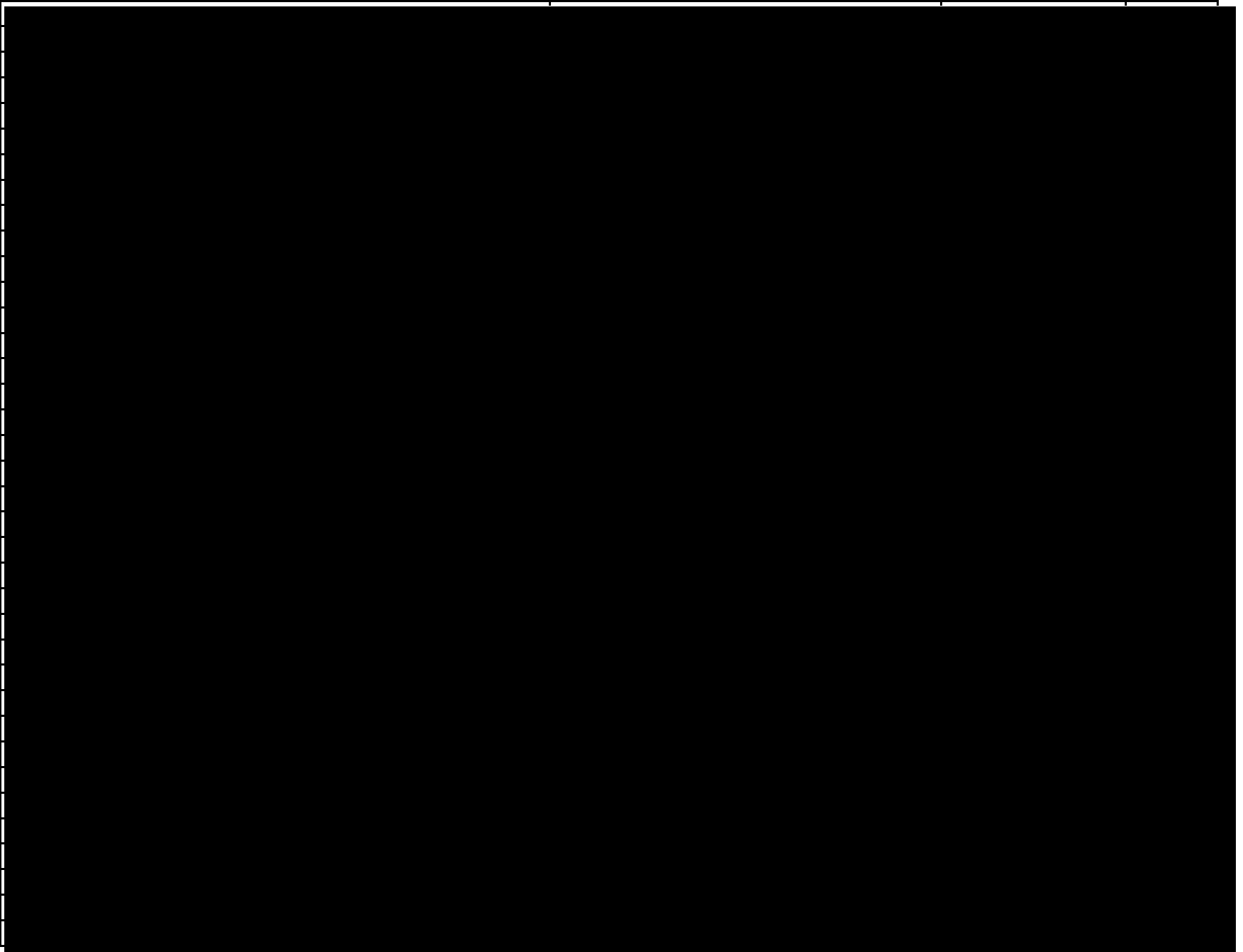
The pricing of the company's voice service and Broadband service rate are no more than two standard deviations above the applicable national average urban rate for voice and broadband services, as specified in the most recent public notice, FCC 17-167 released on February 14, 2017.

For Rates See Attachment: (700) Company Price Offerings (voice)
(710) Company Price Offerings (broadband)

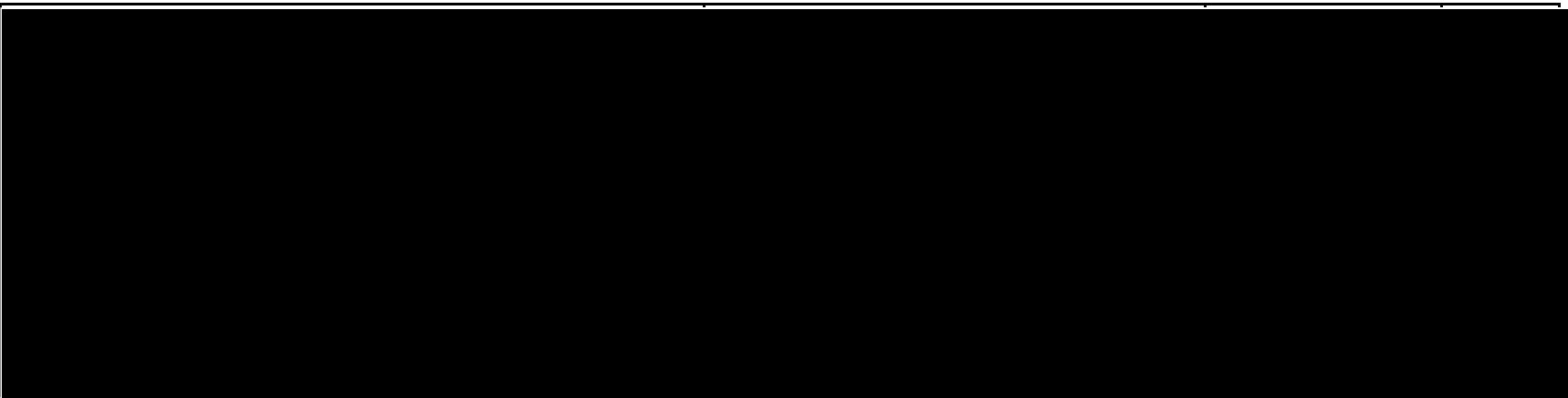
Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)

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Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

Year 3

[REDACTED]

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